# Fiona Kiandost

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### **Summary**

Detail-oriented UX Designer with a strong foundation in user-centered design, Figma prototyping, and accessibility. Skilled in wireframing, usability testing, and translating complex requirements into intuitive, responsive interfaces.

### **Experience**

### **Big Red Dog Marketing**

Remote, NC

**UX & Graphic Designer** 

March 2023 – January 2024

- Contributed to 15+ client projects across fintech, education, and nonprofit sectors.
- Designed responsive website mockups, presentation decks, and email templates using Figma.
- Partnered with developers and content strategists to refine user flows and enhance interface usability.
- Prioritized clarity, brand alignment, and accessibility in each client deliverable.
- Created modular assets and templates that improved turnaround time on recurring client needs.

# Rose and Lee Co Guest Experience Associate

Durham, NC September 2024 – Jan 2025

- Delivered personalized service to a high volume of clients in a boutique retail setting, helping build loyal customer relationships.
- Recommended products based on individual needs and trends, contributing to consistent monthly sales growth.
- Managed in-store operations, including POS transactions, restocking, and opening/closing duties with minimal to no supervision.
- Demonstrated flexibility and poise during high-traffic events, ensuring customer satisfaction under time constraints.

#### Skills

Design Tools: Figma (advanced), Adobe Suite (Photoshop, Illustrator, InDesign), Procreate

Methods: Wireframing, Responsive Design, Accessibility, Usability Testing, User Research

Collaboration: Developer Handoff, Agile Workflow, Stakeholder Communication, Feedback Integration,

Time management, problem solving, Attention to detail

Languages: English (fluent), French (fluent), Italian (working knowledge), Farsi (basic)

### **Education**

## **North Carolina State University**

Raleigh, NC

B.A. Design Studies (Business Admin Concentration)

Minors: Business Admin, Art & Design • Certificate: French

#### **Portfolio**

• https://www.fionanedak.com/